Review object

General

Date	September 2023 – December 2023
Review type	Services in Portfolio + service selection criteria + Portfolio processes
Reason for review	Regular interval
Reviewer(s)	WG Service Portfolio *Lead: Laura Marie Holz (LH)*

Results

Preliminary results	Update Service Information as indicated by Service Providers Adapt fields in Plony Service Selection criteria + Service Portfolio Processes do not require adaptation
Recommendations for HIFIS	For Services in Service Pipeline: • Ask service provider for integration timeline and suggest to withdraw and later reactivate service if integration can't be completed in a reasonable time For nubes (HZB) & LimeSurvey (HMGU): • Services are not available since Cyber attacks - regularly get in touch with service provider to plan service comeback Implement changes in Process Framework and Plony
Recommendations for service provider(s)	/
Final results	No changes compared to preliminary results
Additional comments	/

Approval of Process Framework adaptation (if applicable)

Date	29.12.2023
Approved by HIFIS Coordinators	Via Mail by U. Konrad

Service Portfolio Review checklist – All services in Service Portfolio

Service Pipeline

Services in Pipeline	Service Provider	Service maturity	All Exclusion Criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/ service description was updated, please name updated fields here	Recommendations	Comment
AWI Marketplace	AWI	• Fully Integrated Service	(Yes)	Service Readiness: Longer	/	/	Ask service provider for integration timeline and suggest to withdraw and later reactivate service if integration can't be completed in a reasonable time	/
Ocean & climate Sensor Management	AWI	• Fully Integrated	(Yes)	Service Readiness: Longer	/	/	Ask service provider for integration timeline and suggest to withdraw and later reactivate service if integration can't be completed in a reasonable time	/
Sensor Management System	UFZ	• Pilot Service	(Yes)	Service Readiness: Longer	/	/	Ask service provider for integration timeline and suggest to withdraw and later reactivate service if integration can't be completed in a reasonable time	/

Service Catalogue

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
B2Share	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Data protection / privacy issue Contact"** Add content "Frank Rinkens" (dsb@fz-juelich.de) **Field "Service Privacy Policy Statement"** Add value "Yes" **Field "Service Privacy Policy Statement - Link"** Add content "https://eudat.eu/privacy-policy-summary" **Field "Security Incident Contact - Email"** Add value "ds-support@fz-juelich.de" **Field "Keywords /**	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Tags" Add values "Repository, Publishing, Document_Repository, Open Access" **Field "User groups"** Change value from "Typical users: employees of FZJ or external/scientific users from a research community related to FZJ Communities: LTER, TOAR" to "Typical users: employees of FZJ or external/scientific users from a research community related to FZJ Communities: LTER,		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							TOAR, Helmholtz, EURO-Cordex		
BwSync& share (Nextcloud)	KIT	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Backup Strategy"** Add sentence "Backups only for desaster recovery." **Field "Connection with HIFIS Helpdesk"** Add content: "No. The user opens the ticket at the local helpdesk/support system for all incoming technical inquiries." **Field "Contact for User Support (1st Level)"** Change content from "servicedesk@scc.kit.edu" to "local centre's	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							help/servicedesk" **Field "Communication with HIFIS"** Change content from: "These can reach the 2nd level support via the bwSupport portal." to: "The 2nd level support is reachable via the bwSupport portal." **Field "2nd + 3rd Level Support"** Change content from: "Support via Ticket system Each participating institution provides 1st level support for its own users. Contact (for KIT):		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							servicedesk@scc.kit.edu 2nd Level Support is provided by the SaS team 3rd Level Support is provided by Nextcloud" to: "Support via Ticket system Each participating institution provides 1st level support for its own users. 2nd Level Support is provided by the bwSync&Share-team 3rd Level Support is provided by Nextcloud" **Field "Documentation"** Add content		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							"https://help.bwsyncandshare.kit.edu/english/155.php" **Field "Link to Service for Usage"** Change content from "https://bwsyncandshare.kit.edu/apps/user_saml/saml/login?idp=2" to "https://bwsyncandshare.kit.edu" **Field "Description (long)"** Replace sentence "Find tips in our FAQ (German)." by "Find tips in our FAQ." Replace link in sentence "Information about the service can be found here." by "Information about		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							the service can be found here." **Field "Architecture Description"** Replace first sentence "Current (bwSync&Share): 6 application servers, each 4 VCPUs and 24 GB RAM each." by: "Current (bwSync&Share): 15 application servers, each 4 VCPUs and 24 GB RAM each." **Field "Data protection / privacy issue Contact"** Add value "Claudius Laumanns" (claudius.laumanns@k		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							it.edu) **Field "Service Privacy Policy Statement"** Add value "Yes" **Field "Service Privacy Policy - Link"** Add content "https://help.bwsyncandshare.kit.edu/impressum.php" **Field "Security Incident Contact"** Add value "Claudius Laumanns" (claudius.laumanns@kit.edu) **Field "Service Owner"** Change value from "Klaus		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Scheibenberger" (klaus.scheibenberger@kit.edu) to "Claudius Laumanns" (claudius.laumanns@kit.edu) **Field "Service Manager"** Add value "Matthias Leander-Knoll" (matthias.leander-knoll@kit.edu) **Field "Provider Manager"** Add value "Klaus Scheibenberger" (klaus.scheibenberger@kit.edu) **Field "Automated Cloud triggered deprovisioning"** Add value "No"		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Field "Keywords / Tags" Add keyword "OnlyOffice" **Field "Service Operation KPI"** Add content "We already send a count of active bwsyncandshare users last 24h, number of all bwsyncandshare users, number of bwsyncandshare files, number of bwsyncandshare shares." **Field "Service Production Status"** Add content "The Service is in production"		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Field "Restricted VO Access" Add content "A center service VO of the form _bwSyncShare must exist in the Helmholtz AAI. (see 1. Conditions of use at https://help.bwsyncandshare.kit.edu/english/155.php)" **Field "IPv6 statement"** Add value "Yes" **Field "User groups"** Delete "Actual" from first sentence Replace sentence "Future: members within Helmholtz" by "Members within Helmholtz fullfilling the conditions"		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
Collabtex (Overleaf)	HZDR	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Description (long)"** Add content to existing description "Note: Since this service is based on the Overleaf Community Edition, several Overleaf Premium features like git integration and track changes are not available." **Field "Keywords/ Tags"** Add values "Community" and "Online" to existing keywords **Field "Service Operation KPI"** Add content "Number of users, number of active users (over a certain time), number	Accept suggested changes	/

Services in catalogue	Servi ce Provi der	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled , please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommen dations	Comment
							of projects" **Field "Service Production Status"** Add content "This service is already in production, and is connected to Helmholtz ID for access." **Field "Service Level Description"** Add content: • Helmholtz employees with registered IdP in Helmholtz AAI get full access to all components. • All other users will become		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							external users and need to be invited to projects. External users are not allowed to create projects.		
Compute Projects	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Backup Strategy"** Change value from "filesystems $HOME and $PROJECT are backed up to tape file systems $DATA and $FASTDATA are backed up daily by a file system snapshot" to "Filesystems $HOME and $PROJECT are backed up to tape. File systems $DATA and $FASTDATA are backed up daily by a file system snapshot and a weekly	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							snapshot is backed up to tape. Details for each file system can be found at https://apps.fz-juelich.de/jsc/hps/judac/filesystems.html#gpfs-file-systems-in-the-julich-environment" **Field "Connection with HIFIS Helpdesk"** Add value "No. The user opens the ticket at the local helpdesk/support system for all incoming technical inquiries" **Field "Communication with users"** Change value from "Users are verified by email addresses that		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							are used for individuell contact to user. In addition at chat channel is available: https://mattermost-haf.fz-juelich.de/haf-wp2/channels/hdfml-jsc (registration required, might switch to another service soon)" to "Users are verified by email addresses that are used for individual contact to user." **Field "Contact for Cloud triggered Deprovisioning"** Add value "As indicated in field "Communication with HIFIS"""		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Field "Data protection statement" Change value from "No" to "Yes" **Field "Documentation"** Add value "https://www.fz-juelich.de/en/ias/jsc/systems/supercomputers" **Field "Automated Cloud triggered deprovisioning"** Add value "No" **Field "Keywords/Tags"** Add values "HPC, Science, Simulation, GPU" **Field "Service**		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Owner" Add "Benedikt von St. Vieth" **Field "Service Production Status"** Add value "Yes" **Field "Restricted VO Access"** Add value "No" **Field "User deprovisioning mechanism"** Add value "Contact support at sc@fz-juelich.de. Users will also be automatically deprovisioned after one year of inactivity or leaving a project." **Field "Support in Scientific Process"** Add value "Analyze		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							(Analyze/Conclude)" **Field "IPv6 statement"** Add value "No (only IPv4)" **Field "IPv6 statement - description"** Add value "The application system and JuDoor are not yet available via IPv6. The HPC system JURECA is available via IPv6 with additional systems to follow."		
Container-Runtime	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully	not critical since services cannot become Fully Integrated without	Yes	/	No	**Field "Data Protection Documents Statement"** Change value from "No" to "Yes" **Field "Data protection**	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
		Integrated service)	Legal Framework signed				statement" Change value from "No" to "Yes" **Field "Data protection / privacy issue Contact"** Add value "Frank Rinkens" (dsb@fz-juelich.de) **Field "Service Privacy Policy - Link"** Add content "https://judoor.fz-juelich.de/privacy_policy" **Field "Service Privacy Policy Statement"** Add value "Yes" **Field "Security Incident Contact -**		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Email" Add content "sc-support@fz-juelich.de" **Field "IT security statement"** Change value from "No" to "Yes"		
Data Projects (HDF)	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Service Manager"** Add content "Björn Hagemeier" (b.hagemeier@fz-juelich.de) **Field "Connection with HIFIS Helpdesk"** Add value "No. The user opens the ticket at the local helpdesk/support system for all incoming technical inquiries." **Field "Contact for**	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Cloud triggered Deprovisioning" Add content "As indicated in field „Communication with HIFIS“" **Field "Restricted VO Access"** Add value "No" **Field "User deprovisioning mechanism"** Add content "Once removed from all projects, a user will automatically be deleted after one year. Earlier deletion can be requested through the support channel." **Field "Open Source"** Change value from		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							"Proprietary Software" to "Open Source"		
dCache InfiniteSpace (former: Storage (HDF))	DESY	• Pilot service		Yes	/	No	**Field "Provider Manager"** Change value from "Volker Guelzow" (volker.guelzow@desy.de) to "Martin Gloris" (martin.gloris@desy.de) **Field "Software name"** Change value from "dCache InfiniteSpace" to "dCache"	Accept suggested changes	/
FileSender	DKFZ	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framewor	Yes	/	No	**Field "Service Logo"** Replace generic Helmholtz-H Logo by actual FileSender Logo	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
			k signed						
GPU compute Service	HZDR	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	Yes	/	/	/
HAICORE	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Data protection / privacy issue Contact" Add content "Frank Rinkens" (dsb@fz-juelich.de)** **Field "Service Privacy Policy Statement"** Add value "Yes" **Field "Service Privacy Policy - Link"** Add conent	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							"https://judoor.fz-juelich.de/privacy_policy" **Field "Security Incident Contact - Email"** Add conent "ds-support@fz-juelich.de"		
HAICORE	KIT	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Service value"** Change content from: "service is critical for HAICU scientists" to: "service is critical for Helmholtz AI scientists" **Field "User Enablement"** Change content from: "Users have to fill out an application form and have to be employees of one of	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							the Helmholtz Centres. Access is granted after consideration from HAICORE consultants. Apply for resources at the Helmholtz AI computing resources page. The access data will be sent individually." to: "Users can register for access to the service via a self-service process, as long as they are employees of one of the Helmholtz Centres. The user provisioning is done automatically. The service can be used without further manual steps. For		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							information on the self-service process for the service, see here." **Field "Limitations"** Add content "In addition the following limitations apply: • Max. 4 NVIDIA A100 GPUs, 128 CPU cores per Job • Maximum of 3 Jobs at a time • Time limitation of 8 hours per job • Number of concurrent users limited by available GPUs"		
Helmholtz	HZDR	• Pilot	not critical	Yes	/	Yes	/	/	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
Codebase (GitLab)		service (as soon as Legal Framework is signed: turns to Fully Integrated service)	since services cannot become Fully Integrated without Legal Framework signed						
Helmholtz RSD	GFZ	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Data protection / privacy issue Contact"** Add value "Eva Grübel-Hoffmann" (datenschutz@gfz-potsdam.de) **Object Owner** Change value from "Martin Hammitzsch" to "Christian Meeßen" **Service Operation Group** Add member "Martin Hammitzsch"	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
HIFIS Events (Indico)	DESY	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Object Owner"** Change value from "Marcus Dramburg" to "Uwe Jandt" **Field "Provider Manager"** Change value from "Volker Guelzow" (volker.guelzow@desy.de) to "Kars Ohrenberg" (kars.ohrenberg@desy.de) **Field "Data protection / privacy issue Contact"** Add value "Carsten Porthun" (d4@desy.de) **Field "Data Security Incident Contact"** Add value "SIRTFI DESY" (sirtfi@desy.de)	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
HIFIS Helpdesk (Zammad)	HZDR	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed)	Yes	/	No	**Field "Description (long)"** Change " HelpDesk" to "Helpdesk" **Field "Unique Service Characteristic"** Change " HelpDesk" to "Helpdesk"	Accept suggested changes	/
JuChat (Rocket.Chat)	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Object Owner"** Change value from "Franz Bläsen" to "Jens Heidbüchel" **Field "Service Manager"** Change value from "Franz Bläsen" (f.blaesen@fz-juelich.de) to "Jens Heidbüchel" (j.heidbuechel@fz-juelich.de)	Accept suggested changes	/
Jupyter on HAICORE	KIT	• Pilot service (as	not critical since	Yes	/	No	**Field "User Enablement"**	Accept suggested	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
		soon as Legal Framework is signed: turns to Fully Integrated service)	services cannot become Fully Integrated without Legal Framework signed				Replace content: "[...] 1. Users have to fill out an application form and have to be employees of one of the Helmholtz member institutions. Access is granted after consideration from HAICORE consultants. 2. After permission is granted, an initial registration at https://bwidm.scc.kit.edu/ is required. [...] by: "[...] Users can register for access to the service via a self-service process, as long as they are employees of one of the Helmholtz Centres. The user provisioning is done automatically. The service can be used	changes	

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							without further manual steps. For information on the self-service process for the service, see here. [...]"		
Jupyter (JupyterHub)	DESY	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Object Owner"** Change value from "Michael Schuh" to "Uwe Jandt" **Field "Service Owner"** Change value from "Michael Schuh" (michael.schuh@desy.de) to "Johannes Reppin" (johannes.reppin@desy.de) **Field "Service Manager"** Add value "Peter van der Reest" (peter.van.der.reest@	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							desy.de) **Field "Provider Manager"** Add value "Martin Gloris" (martin.gloris@desy.de) **Field "Data protection / privacy issue Contact"** Add value "Carsten Porthun" (d4@desy.de) **Field "Data Security Incident Contact"** Add value "SIRTFI DESY" (sirtfi@desy.de) **Field "Link to Service for Usage"** Change content from "https://jupyter.desy.de/hub/oauth_login?		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							next%2Fhub%2F" to "https://jupyter.desy.de"		
Jupyter (JupyterHub)	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Service name"** Change content from "Jupyter" to "JupyterHub" **Field "Connection with HIFIS Helpdesk"** Add value "No. The user opens the ticket at the local helpdesk/support system for all incoming technical inquiries." **Field "Contact for Cloud triggered Deprovisioning"** Add content "Service	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Owner" **Field "Data Protection Documents Statement"** Change value from "No" to "Yes" **Field "Description (long)"** Change content from "These JupyterLabs profit from predefined installations and JupyterLab-Extensions. Jupyter-JSC is a customized JupyterHub instance. An overview of all extensions / webservices is listed here (all repositories starting with "jupyter-jsc-"). For more		

Services in catalogue	Servi ce Provi der	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled , please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommen dations	Comment
							information on HDF-Cloud, please have a look at the corresponding documentation." to: "JupyterLabs started via Jupyter-JSC profit from predefined installations and JupyterLab-Extensions. More information about the service and it's features can be found here." **Field "Software Name"** Change content from "Jupyter" to "JupyterHub" **Field "Architecture Description"**		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Change content from "1 Master VM: 8 vcpu, 16GB RAM 2-n Slave VMs: 4vcpu, 8GB RAM 1 Registry VM: 2vcpu, 2GB RAM 1 HDF-Master VM: 4 vcpu, 4GB RAM 2-n HDF-Slave VMs: 8 vcpu, 8 GB RAM The first 3 kind of VMs are used to deploy the webservice. The last 2 kind of VMs are used to offer the users resources to compute on the HDF-Cloud. Required backend services: UNICORE (to submit jobs on the HPC systems on behalf of the user) Unity-IdM (to authenticate the		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							users) JupyterHub (customized JupyterHub - the website the user uses) Functional user account on each supported HPC systems to create ssh tunnels to the HPC system" to: "Service is hosted on a Kubernetes cluster on the HDF-Cloud. Zero2JupyterHub installation with OutpostSpawner Connected other services: UNICORE (to submit jobs on the HPC systems on behalf of the user) Unity-IdM (to authenticate the		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							users)" **Field "Dependencies"** Change content from: "HDF-Cloud: If the HDF-Cloud is down the webservice is not reachable. There is a backup VM to offer a "minimal operation mode". HPC System: If an HPC system is in maintenance, users can't start a JupyterLab on this hpc system." to: "HDF-Cloud: If the HDF-Cloud is in maintenance, the webservice is not available. HPC System: If a HPC system is in		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							maintenance, users can't start a JupyterLab on this hpc system." **Field "Automated Cloud triggered deprovisioning"** Add content "No" **Field "Service Operation KPI"** Add content "None" **Field "Service Production Status"** Add content "Production" **Field "Restricted VO Access"** Add content "No" **Field "User deprovisioning mechanism"**		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Add content "Yes" **Field "IPv6 statement"** Add content "No (only IPv4)" **Field "Security Incident Contact - Email"** Add content "ds-support@fz-juelich.de" **Field "Data protection / privacy issue Contact"** Add content "Frank Rinkens" (dsb@fz-juelich.de) **Field "Service Privacy Policy Statement"** Add value "Yes" **Field "Service Privacy Policy**		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Statement - Link" Add content "https://jupyter-jsc.fz-juelich.de/hub/privacy "		
LimeSurvey	DKFZ	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Connection with HIFIS Helpdesk"** Add content "Yes. The local helpdesk/support team uses the HIFIS helpdesk and also handles the tickets there." **Field "2nd + 3rd Level Support"** Change content from "no 2nd etc. level" to "External consulting for technical support" **Field "Contact for Cloud triggered Deprovisioning"** Add content "As	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							indicated in field „Contact for User Support (1st Level)"		
							Field "Documentation" Change content from "https://www.hifis.net/doc/cloud-services/LimeSurvey_DKFZ/docs/" to "https://manual.limesurvey.org/LimeSurvey_Manual"		
							Field "Link to Service for Usage" Change content from "https://survey.hifis.dkfz.de/" to "https://survey.hifis.dkfz.de/admin"		
							Field "Limitations" Add content: "Should a privacy		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							policy be included in the survey? Whether personal data is collected in a survey is up to the survey creator responsible for the survey. The survey creator must provide information about their processing on the homepage of the survey and, if necessary, obtain a declaration of consent. With the general data privacy statement on the website, DKFZ fulfills its duty to inform pursuant to Article 13 of the EU General Data Protection Regulation (EU GDPR) and informs survey		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							participants about the data processing of data collected beyond the survey form (e.g. browser cookies (e.g. to exclude repeated participation, date stamps, etc.). Whether and to what extent a privacy statement is necessary within the survey depends on the survey in question and should be coordinated with the data protection officer of the relevant institution." **Field "Service Operation KPI"** Add content "https://codebase.helmholtz.cloud/hifis/over		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							all/kpi/dkfz-limesurvey" **Field "Service Production Status"** Add content "the service is already in production" **Field "User Enablement"** Add sentence "A project based VO is required where the duration of use is specified." between sentences "Signing an AVV between both parties is a prerequisite before enabling service." and "Your account will automatically be provisioned."		
LimeSurvey	HMGU	• Pilot	not critical	(Yes)	Service	/	/	Regularly	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
		service (as soon as Legal Framework is signed: turns to Fully Integrated service)	since services cannot become Fully Integrated without Legal Framework signed		is not available since Cyber-attack at HMGU			get in touch with service provider to plan service comeback	
Mattermost	HZDR	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Connection with HIFIS Helpdesk"** Add content "Yes. The local helpdesk/support team uses the HIFIS helpdesk and also handles the tickets there." **Field "Unique Service Characteristic"** Change first sentence "It is a chat service hosted by the Helmholtz Association free of charge for the	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							whole Helmholtz Association with a Kanban boards feature called Boards for project management and a sophisticated checklists feature called Playbooks for standardized workflows and processes." by: "It is a chat service hosted by the HZDR and the HIFIS Software team free of charge for the whole Helmholtz Association with a Kanban boards feature called Boards for project management and a sophisticated		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							checklists feature called Playbooks for standardized workflows and processes." **Field "Keywords / Tags"** Add keywords "Markdown, Project_Management"		
Notes (HedgeDoc)	DESY	• Pilot service	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Object Owner"** Change value from "Johannes Reppin" to "Uwe Jandt" **Field "Provider Manager"** Add value "Martin Gloris" (martin.gloris@desy.de) **Field "Data protection / privacy issue Contact"**	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Add value "Carsten Porthun" (d4@desy.de) **Field "Data Security Incident Contact"** Add value "SIRTFI DESY" (sirtfi@desy.de)		
nubes (Nextcloud)	HZB	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	(Yes)	Service is not available since Cyber-attack at HZB	/s	/	Regularly get in touch with service provider to plan service comeback	/
OpenStack (HDF Cloud)	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully	not critical since services cannot become Fully Integrated without	Yes	/	No	**Field "Security Incident Contact - Email"** Add content "ds-support@fz-juelich.de" **Field "Security Incident Contact -**	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
		Integrated service)	Legal Framework signed				Lastname" Delete content "FZJ Cert Team" **Field "Service Privacy Policy Statement"** Add value "Yes" **Field "Service Privacy Policy Statement - Link"** Add content "https://hdf-cloud.fz-juelich.de/static/dashboard/privacy-statement.html" **Field "User Enablement"** Delete last sentence "More detailed instructions for gaining access to this OpenStack cloud instance are provided		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							here."		
PHILEAS-Storage	Jülich	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Keywords / Tags"** Add keywords "Organization_Tool", "Community" and "Collaboration" **Field "Restricted VO Access"** Replace second sentence "A VO will be created in the next step" by "We use RsrcCpblts-PHILEAS-Storage group as VO."	Accept suggested changes	/
Rancher managed Kubernetes	DESY	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framewor	Yes	/	No	**Field "Service Owner"** Change value from "Michael Schuh" (michael.schuh@desy.de) to "Johannes Reppin" (johannes.reppin@desy.de)	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
			k signed				**Field "Service Manager"** Add value "Peter van der Reest" (peter.van.der.reest@desy.de) **Field "Provider Manager"** Add value "Martin Gloris" (martin.gloris@desy.de) **Field "Data protection / privacy issue Contact"** Add value "Carsten Porthun" (d4@desy.de) **Field "Data Security Incident Contact"** Add value "SIRTFI DESY" (sirtfi@desy.de)		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
REMS	DKFZ	• Pilot Service	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Restricted VO Access"** Change content from "urn:geant:helmholtz.de:group:Helmholtz-member" to "restricted to centers that signed GDPR data processing contract"	Accept suggested changes	/
SciFlow	HZB	• Pilot Service	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "User Enablement"** Change sentence: "The following Helmholtz Centres have already joined this agreement: DLR, DZNE, FZJ, Hereon, HZB, HZI, UFZ." to: "The following Helmholtz Centres have already joined this agreement: FZJ, DKFZ, DLR, DZNE, GSI, HEREON, HZB, HZDR, HZI, UFZ"	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
Sensor Management System	GFZ	• Pilot Service	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	No	**Field "Data protection / privacy issue Contact"** Change value from "Marko Blau" to "Eva Grübel-Hoffmann" (datenschutz@gfz-potsdam.de) **Object Owner** Change value from "Martin Hammitzsch" to "Nils Brinckmann" **Service Operation Group** Add member "Martin Hammitzsch"	Accept suggested changes	/
Singularity on HAICORE	KIT	• Pilot service	not critical since services cannot become Fully Integrated without Legal	Yes	/	No	**Field "Service name"** Change content from "Singularity on HAICORE" to "Container Runtime on HAICORE" **Field "Description**	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
			Framework signed				**(short)"** Change content from: "Singularity is accessible via the LMOd module system on all HPC systems @ KIT" to: "Container runtime environment on all HPC systems @ KIT" **Field "Description (long)"** Replace "Singularity" by "Apptainer" **Field "Software Name"** Change content from "Singularity" to "Apptainer" **Field "Dependencies"** Change content from		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							"dependency of Singularity on HPC ressources (ForHLR, bwUniCluster)" to "dependency of Apptainer on HPC ressources (HoreKa, bwUniCluster 2.0)" **Field "Service Levels Description"** Replace "Singularity" by "Container Runtime" **Field "User Enablement"** Change content from: "To use Singularity on the HPC resources of SCC, the access requirements for HAICORE apply: Users have to fill out an application form		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							and have to be employees of one of the Helmholtz Centres. Access is granted after consideration from HAICORE consultants. 2. After permission is granted, an initial registration at https://bwidm.scc.kit.edu is required. 3. In addition, a second membership in a special group is required to be able to use Singularity. Please refer to the Support channels to request access." to: "To use the container runtime on the HPC resources of KIT, the		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							access requirements for HAICORE apply: Users can register for access to the service via a self-service process, as long as they are employees of one of the Helmholtz Centres. The user provisioning is done automatically. The service can be used without further manual steps. For information on the self-service process for the service, see here."		
Sync & Share (Nextcloud)	DESY	• Pilot service (as soon as Legal Framework is signed: turns to	not critical since services cannot become Fully Integrated	Yes	/	No	**Generally** Replace "Only Office" by "Collabora" **Field "Provider Manager"** Change value from	Accept suggested changes	/

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
		Fully Integrated service)	without Legal Framework signed				"Volker Guelzow" (volker.guelzow@desy.de) to "Martin Gloris" (martin.gloris@desy.de) **Field "Data protection / privacy issue Contact"** Add value "Carsten Porthun" (d4@desy.de) **Field "Data Security Incident Contact"** Add value "SIRTFI DESY" (sirtfi@desy.de) **Field "Software name"** Change content from "Nextcloud, dCache" to "Nextcloud" **Field "Service Logo"** Change Logo from combined Nextcloud/dCache		

Services in catalogue	Service Provider	Service maturity	If Pilot Service, for which time?	All Exclusion criteria still fulfilled	If criteria are not fulfilled, please name here	Service information / service description up-to-date	If service information/service description was updated, please name updated fields here	Recommendations	Comment
							Logo to only Nextcloud Logo		
webODV	AWI	• Pilot service (as soon as Legal Framework is signed: turns to Fully Integrated service)	not critical since services cannot become Fully Integrated without Legal Framework signed	Yes	/	Yes	/	/	/

Retired services

Retired services	Data deletion done	Recommendations	Comment
/	/	/	/

Service Portfolio Review checklist – service selection criteria

Exclusion criteria

Exclusion criteria	Change(s) of	Old content	New content	Reason for change(s)	Recommendations	Comment
/	/	/		/	/	/

Weighting criteria

Weighting criteria	Change(s) of	Old content	New content	Reason for change(s)	Recommendations	Comment
/	/	/		/	/	/

Information criteria

Information criteria	Change(s) of	Old content	New content	Reason for change(s)	Recommendations	Comment
/	/	/		/	/	/

Service Portfolio Review checklist – Portfolio processes

Portfolio processes	Change(s) of	Old content	New content	Reason for change(s)	Technical adaptations required	Recommendations	Comment
Chapter „Service Portfolio Management in terms of ITIL" in Process Frame-work	Adapt definition of Service Pipeline in HIFIS context (incl. graphic)	~~- All services that are part of the initial Service Portfolio but not yet integrated~~ ~~- All services for which the Application Form was checked to fulfill all Exclusion criteria~~ - All services which are in status"Service planned" or further		Definition was outdated	Change in Process Framework	Conduct suggested change	/
Chapter „the service catalogue and its structure "	Update Screenshots of Cloud Portal (Service Card & Service Description)	- Update Screenshots of Cloud Portal (Service Card & Service Description)		Screenshots were outdated	Change in Process Framework	Conduct suggested change	/
All chapters	Correct typos, replace broken links	- See GitLab MR !507		Improvement of Process Framework quality	Change in Process Framework	Conduct suggested change	/

Service Portfolio Review checklist – Plony

Part of Plony	Change(s) of Field	Old content	New content	Reason for change(s)	Technical adaptations required	Recommendations	Comment
Application Form/ Service Canvas/ Online Form		Indent field input to isolate it visually from the field description text		Improve usability	Indent field input for every field	Conduct suggested change	/
Service Canvas	Field „Expected number of using centres"	Needs to be 0-19 instead of 0-18 to make the head office count as an using centre, too		Correction	Adapt list value from 18 to 19	Conduct suggested change	/
Online Form/ Ownership Tab	Responsibili ties	Move field „Provider Manager" from online Form to Ownership tab		Avoid double information in two places and thereby caused confusion, improve transparency regarding responsibilities	Change field names/ location of fields and implement logic when service status switches to "online"	Conduct suggested change	/
		As soon as service status switches to „online": add person named in field „Service Owner" to Service Operation Group					
		As soon as service status switches to „online": change Object Owner to person named in field „Service Manager"					
		Rename „Object Owner" in Ownership					

Part of Plony	Change(s) of Field	Old content	New content	Reason for change(s)	Technical adaptations required	Recommendations	Comment
		tab to „Service Manager"					
		Remove category „Responsibilities" with fields „Service Owner", „Service Manager" and „Provider Manager" from Online Form					
		Remove Ownership tab until service status is „online"					
		Rename Ownership tab to „Responsibilities"					
Ownership Tab		Implement possibility to request Object Owner change		Improve process/ avoid manual mails to Service Portfolio Manager for Object Owner changes	Implement button & logic to request change of Object Owner	Conduct suggested change	/
Change Request Tab		Make change request overview table exportable as csv/excel file		Improve overview of changes, especially when long texts are adapted which are not fully displayed in Plony (currently only when pressing "Show All" Button – and then only changes in one field are displayed)	Implement export functionality	Conduct suggested change	/

Part of Plony	Change(s) of Field	Old content	New content	Reason for change(s)	Technical adaptations required	Recommendations	Comment
My Services		Sort „My Services" tab into logical tabs e.g. by status of service See GitLab Issue regarding „My services" overview/ issue created by Uwe		Improve usability/ overview of services	Implement tabs for "My Services" view	Conduct suggested change	/

For a set of Plony fields, changes will be worked out in detail as part of the „Cloud Portal – New Horizon" work package in 2024